

Notice of Nondiscrimination

AEG Vision (“AEG”), and the practices under its management, comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ethnicity, age, disability, sex, sexual orientation, gender identity, or any combination thereof. AEG Vision does not exclude people or treat them differently because of race, color, national origin, ethnicity, age, disability, sex, sexual orientation, gender identity, or any combination thereof.

AEG and practices under its management:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

AEG and practices under its management may provide additional need-based reasonable accommodations to patients upon request. If you need these services, please let practice associates know, or contact the Section 1557 Coordinator at compliance@aegvision.com.

Grievance Policy

If you believe that AEG Vision or a practice under its management has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ethnicity, age, disability, sex, sexual orientation, gender identity, or any combination thereof, you can file a grievance in person, by mail, or email to:

AEG Vision Compliance Department
4835 LBJ Freeway, Suite 850
Dallas, TX 75244
1-877-771-3937
Email: compliance@aegvision.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F HHH Building
Washington, D.C. 20201
1-800-368-1019 or 1-800-537-7697 (TDD)

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

English: ATTENTION: Language assistance services, free of charge, are available to you. Please let us know if you need these services.

Spanish: ATENCIÓN: Los servicios de asistencia lingüística, están disponibles para usted, gratuitos. Por favor, háganos saber si necesita estos servicios.

Somali: FIIRO GAAR AH: Adeegyada kaalmada luqada, waa lacag la'aan. Fadlan noo sheeg haddii aad u baahan tahay adeegyadaas.

Khmer: ២. ចំណាប់អារម្មណ៍: សេវាកម្មជំនួយភាសា មិនគិតថ្លៃ អាចប្រើបានសម្រាប់អ្នក។ សូម ប្រាប់ យើង ថា តើ អ្នក ត្រូវការ សេវា ទាំង នេះ ឬ អត់ ។

Russian: ВНИМАНИЕ: Вам доступны бесплатные услуги языковой помощи. Пожалуйста, сообщите нам, если вам нужны эти услуги.

Chinese: 注意：您可以免費獲得語言幫助服務。如果您需要這些服務，請告訴我們。

Vietnamese: CHÚ Ý: Các dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Vui lòng cho chúng tôi biết nếu bạn cần những dịch vụ này.

Nepali: ध्यान दिनुहोस्: भाषा सहायता सेवाहरू, नि: शुल्क, तपाईंको लागि उपलब्ध छन्। यदि तपाईंलाई यी सेवाहरू आवश्यक छ भने कृपया हामीलाई थाहा दिनुहोस्।

Arabic: تنبيه: خدمات المساعدة اللغوية مجانية لك. يرجى إعلامنا إذا كنت بحاجة إلى هذه الخدمات.

Pashto: تاسو ته شتون لری. مهربانی وکړئ مور ته خبر راکړئ که تاسو دې خدماتو ته اړتیا لرئ، وریا، پاملرنه: د ژبې مرستې خدمات.

Swahili: ATTENTION: Huduma za msaada wa lugha, bila malipo, zinapatikana kwako. Tafadhali tujulishe ikiwa unahitaji huduma hizi.

Haitian Creole: ATANSYON: Sèvis asistans langaj, gratis, disponib pou ou. Tanpri fè nou konnen si ou bezwen sèvis sa yo.

Dari: توجه: خدمات کمک به زبان، رایگان، در دسترس شما هستند. لطفاً به ما اطلاع دهید اگر شما نیاز به این خدمات

Portuguese: ATENÇÃO: Serviços de assistência linguística, gratuitos, estão disponíveis para você. Por favor, deixe-nos saber se você precisa desses serviços.

Farsi: توجه: خدمات کمک به زبان، رایگان، برای شما در دسترس هستند. لطفاً در صورت نیاز به این خدمات به ما اطلاع دهید.

French: ATTENTION : Des services d'assistance linguistique, gratuits, sont à votre disposition. Veuillez nous faire savoir si vous avez besoin de ces services.